

# FaxForum



## FaxForum Facts

**W**e want to know what you, our readers, think about the major issues in your field and the ways in which we at *Training & Development* can better address them.

FaxForum is our way of getting to know more about what really matters to you and sharing that with T&D readers around the world.

FaxForum isn't meant to be scientific. It's a sampling of opinion—a finger in the wind. Each month, we publish the responses to previous FaxForums, plus some informal analysis and commentary, on the back of this page. But right now, you can influence the content of upcoming FaxForums.

Please take a moment to jot down any questions you'd like to see answered in FaxForum.

Thank you.

## How To Respond

Fax the completed page to Cynthia Mitchell at 703/683-9203.

Or mail to FaxForum, *Training & Development*, ASTD, 1640 King Street, Box 1443, Alexandria, VA 22313-2043.

## Are You Connected?

This month, "FaxForum" is conducting a reality check on technology. Most of us know the terms: voice mail, e-mail, on-line, cyberspace, and so forth. But are people—particularly trainers—actually using the latest high-tech options? What's more, do you welcome new technology? Do you see it as a way to do your job better? Or, do you worry that you might become "road kill on the information superhighway," as one trainer has said?

1. Do people in your organization have access to the following at work? (check all that apply)

- a voice-mail system
- an internal e-mail system
- the Internet
- LANs or other internal computer networks
- on-line services such as CompuServe and Prodigy (specify \_\_\_\_\_)

2. Do you think voice-mail and e-mail systems are effective ways to communicate?

- Yes     No

Why? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. Do you have access to an on-line service through your home computer?

- Yes     No

If yes, which service? \_\_\_\_\_  
\_\_\_\_\_

4. What kinds of information do you access on-line, from work or home?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. On average, how many hours do you spend each day using on-line services? \_\_\_\_\_

6. During work hours, do you or colleagues in your firm play computer games on-line, or engage in non-work-related e-mail chats?

- Yes     No

7. Has new technology changed the way you conduct training?

- Yes     No

If so, how? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

8. Is technology causing people in the workplace to lose the "human touch"?

- Yes     No

In what ways? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## Optional:

Name \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

Telephone # \_\_\_\_\_

Fax # \_\_\_\_\_