

INGEAR

Game Show Learning

"I'll take Training Techniques for 100, Alex."

Trainers can customize their presentations in the form of a game show courtesy of Bodine Communications's recent offering. The software, *AI Morale's Game Show Presenter*, features a quiz editor for creating multiple-choice questions



on any topic. The quiz can then be presented as a TV-style game show with an animated host, sets, music, sound effects, and automatic scoring. The program automatically sorts the quiz, featuring tougher questions in higher rounds.

AI Morale's Game Show Presenter costs US\$79 for a single user license. To order, contact DigiBuy at 203.271.4611; www.gameshowpresenter.com.

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Emotional IQ Test

CRM Learning's latest video, *Emotional Intelligence*, shows how to handle emotions in the workplace effectively. This program's case for emotional intelligence training is demonstrated by profiling four organizations where EI instruction has affected performance and productivity positively.

The video draws from the knowledge of several EI experts rather than concentrate on one model or theory. The program contains the 25-minute *Emotional Intelligence* video, an 11-minute *Discussion Segments* video, a leader's guide, a sample participant workbook, a PowerPoint presentation on CD-ROM, and 10 reminder cards.

Emotional Intelligence is available for a free 15-day trial or can be purchased for US\$895. To order, contact CRM Learning at 800.421.0833; www.crmlearning.com.

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ToonUp Performance

ToonUp Your Call Center, MaraStar Communications's new CD provides tools for call-center and training managers to combine e-learning with classroom training. The CD includes ToonUps—short, animated cartoons featuring common business scenarios, followed by a message and tip that help employees improve performance. You can use ToonUps as a communication device delivered directly to your desktop via email or incorporate it into training sessions. The CD also comes with a user's guide, 28 training modules, and five course guides.

ToonUp Your Call Center cost varies according to the number of licensed users. To order, contact MaraStar Communications at 866.TOONUPS (866.866.6877); www.marastar.com.

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Talk, Text, Browse

The *Motorola V. Series Personal Communicator Model 100* is an all-in-one communication device that allows users to talk, use the text function to send and receive short messages, or surf the Internet with the built-in mini browser. Users can also talk hands free using the headset and the communicator's voice-recognition capabilities. To dial, simply speak a stored name or number. The device comes with a colored headset, travel charger and plug, holster, battery, and user manual.



Motorola V. Series Personal Communicator Model 100 costs US\$199.99. To order, contact VoiceStream Wireless at 888.787.3267; www.voicestream.com.

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