

A Passion for Learning

What makes these 40 BEST Award winners the cream of the crop in workplace learning and performance?

It's not just about creating one superior training program or getting satisfied employees to perform at peak efficiency. BEST winners are best at Building talent, Enterprisewide, Supported by the organization's leaders, fostering a Thorough learning culture.

These winners, the best of the best, linked learning to business strategies, created a culture that encourages and instills learning across all levels of the organization, and developed learning initiatives that promote teamwork, leadership, and growth.

From BB&T, who created a culture in which learning is everyone's responsibility, to WakeMed Health & Hospitals' goal of promoting from within, the 2008 BEST Award winners all have one thing in common: a passion for learning and a desire to give all employees the tools, techniques, and knowledge to succeed in the workplace.

All organizations featured, from the company with 300 employees to the largest with more than 425,000, faced unique challenges. It was how they handled those challenges while changing the culture of learning within their companies that put them in an elite category.

In the pages that follow, you will read about the Top 40 BEST companies for 2008—a group of stellar performers who shine above all the rest. Organizations who are consecutive-year winners are recognized with a number beside the company name indicating the total years they have been BEST Award recipients.

Profiles were written by Paul Harris, Jennifer Salopek, Ann Pace, Aparna Nancherla, Michael Laff, Juana Llorens, and Paula Ketter.



2008 Best Awards 62 88 Information technology services

Healthcare

5,960

Raleigh, North Carolina

WakeMed Health & Hospitals

10

Fairfax, Virginia

Datatel

12

Financial services

2,170

Milwaukee, Wisconsin

Robert W. Baird & Co.

8

Industry

Corporate Headquarters

Organization

Rank

Financial services

28,900

Winston-Salem, North Carolina

BB&T

Hospitality

10,031

Irving, Texas

LQ Management LLC

Healthcare

1,344

Columbia, South Carolina

Sisters of Charity Providence Hospitals

9

Information technology

79,016

Bangalore, India

Infosys Technologies Limited

900'06

Falls Church, Virginia

csc

Manufacturing

22,100

Allentown, Pennsylvania

Air Products

14

20	Farmers Insurance Exchange	Agoura Hills, California	12,000	Finance and insurance	74
21	UPS	Atlanta, Georgia	427,700	Transportation	85
22	B&W Pantex	Amarillo, Texas	3,500	Manufacturing	71
23	Shangri-La Hotels & Resorts	Hong Kong SAR, China	35,000	Hospitality	58
24	Toshiba America Business Solutions	Irvine, California	3,500	Retail	80
25	T. Rowe Price	Baltimore, Maryland	5,020	Financial services	42
26	Grant Thornton LLP	Chicago, Illinois	5,697	Professional services	42
27	UT-Battelle Oak Ridge National Laboratory	Oak Ridge, Tennessee	4,383	Research and development	87
28	ETS	Princeton, New Jersey	2,700	Educational services	38
29	Wipro Limited	Bangalore, India	90,000	Information technology	89
30	CIGNA Corporation	Philadelphia, Pennsylvania	26,600	Healthcare	72
31	ICICI Bank Limited	Mumbai, India	40,880	Financial services	79
32	Sun Microsystems	Menlo Park, California	34,219	Computer manufacturing	95
33	IKON Office Solutions	Malvern, Pennsylvania	25,000	Wholesale electronics and office equipment	70
34	Gables Residential	Atlanta, Georgia	1,268	Real estate property management	77
35	Marvin Windows and Doors of Tennessee	Warroad, Minnesota	675	Manufacturing	82
36	North Mississippi Health Services	Tupelo, Mississippi	5,338	Healthcare	82
37	FORUM Credit Union	Fishers, Indiana	300	Financial services	74
38	Clarkston Consulting	Durham, North Carolina	325	Professional services	73
39	Wachovia	Charlotte, North Carolina	120,000	Financial services	87
70	AlliedBarton Security Services	Conshohocken, Pennsylvania	46,881	Security services	71

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74	85	71	58	80	42	79	87	38	89	72	42	97	70	77	82	82	74	



Melinda J. Bickerstaff

Chair, BEST Awards Advisory Committee Senior Vice President Healthy Companies International Arlington, Virginia

Herbert Barber

HFB Associates Buchanan, Virginia

Nancy Bennett

General Director of Global Learning & Performance Management General Motors Corporation Detroit, Michigan

Gloria Bentley

Executive Director, Innovation & Learning Center GenSpring Family Offices Jupiter, Florida

Michelle Blieberg

Global Learning Officer UBS Investment Banking Stamford, Connecticut

Mary L. Broad

Principal Consultant
Performance Excellence
Chevy Chase, Maryland

Pat Cataldo

Associate Dean for Executive Education

Smeal College of Business The Pennsylvania State University University Park, Pennsylvania

Beth Cliff

Director, Executive Education College of Business Administration Northeastern University Boston, Massachusetts

Stephen L. Cohen

Senior Vice President, Global Product Management Leadership Development Center of Excellence Right Management Edina, Minnesota

John W. Coné

Principal
The Eleventh Hour Group
Scottsdale, Arizona

Larry Conley

Conley Consulting Group Bloomfield Hills, Michigan

Barry Dayton

Knowledge Management Program Office 3M St. Paul, Minnesota

Allen Dunkle

Vice President, Professional Services GeoLearning Denver, Colorado

Sonva Fox

Fox Consulting Cary, North Carolina

Dave Groff

Chief Learning Officer Allstate Insurance Company Northbrook, Illinois

Victor G. Gulas

Chief People and Knowledge Officer MWH Global Inc. Broomfield. Colorado

Deborah Guydish

Corporate Manager, Learning and Development Mellon Financial Corporation Pittsburgh, Pennsylvania

Tony Hain

Vice President, Graduate Studies, Corporate Connections & Business Kettering University Flint, Michigan

Linda Hodo

Principal, Organization Development and Training

Zurich North America Schaumburg, Illinois

Richard H. Jaross

Training Director
Liberty Mutual Surety
Plymouth Meeting, Pennsylvania

Neil M. Johnston

President and Managing Partner Orbis Learning Corporation Palo Alto, California

Ron Kirsch

Executive Director, Leadership Development Institute University of Florida Gainesville, Florida

Joseph Knight

Director, Learning Services GeoLearning Denver, Colorado

Jamie Lane

Vice President, Talent & Organization Development Ingersoll Rand Davidson, North Carolina

William W. Lee

Director of Education Research and Development Emergency Cardiovascular Care Division The American Heart Association Dallas, Texas

Michael Leimbach

Vice President, Research and Design Wilson Learning Worldwide Edina, Minnesota

Renee S. Lerche

Corporate Vice President, Human Resources and Communications Kaufman Financial Group Farmington Hills, Michigan

Ursula G. Lohmann

Consultancy for Education, Training, and Development
Milton, Delaware

Doug Lynch

Vice Dean, Graduate School of Education University of Pennsylvania Philadelphia, Pennsylvania

Lee Maxey

President and Chief Executive Officer Acadient, Inc. Boston, Massachusetts

Patricia McLagan

CEO McLagan International Washington, DC

Suzanne McLarnon

Force Development Cisco Research Triangle Park, North Carolina

Donna B. McNamara

President Donna McNamara Associates Morristown, New Jersey

Director of Worldwide Sales

Dick Morton

Director, Government Contracts American Management Association Arlington, Virginia

Virginia Ostendorf

President
Virginia A. Ostendorf, Inc.
Littleton. Colorado

Neville J Pritchard

Managing Director
INL Consultancy Ltd and The Learning
Sanctuary Ltd.
Buckingham, Buckinghamshire
United Kingdom

Jennifer Rosenzweig

Senior Director and Global Employee
Practice Leader
Carlson Marketing Worldwide
Troy, Michigan

Ethan S. Sanders

Fellow, Human Capital Strategies ICF International Fairfax, Virginia

Vincent J. Serritella

Vice President, Employee Development W.W. Grainger Lake Forest, Illinois

Steven Sitek

Senior Director, Learning and Development Wyeth Madison, New Jersey

Martha Soehren

Chief Learning Officer Comcast Philadelphia, Pennsylvania

Terry H. Stringer

Director, Ethics & Compliance El Paso Corporation Houston, Texas

Joanne G. Sujansky

CEO KEYGroup Pittsburgh, Pennsylvania

Roy Swift

Program Director, Personnel Certification Accreditation Program American National Standards Institute Washington, DC

Jim Trinka

Director, Air Traffic Operations Technical Training and Development
Federal Aviation Administration
Washington, DC

Kathy Walsh

President BBP Annandale, Virginia

Janet Weisenford

Fellow ICF International Fairfax, Virginia

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