

### 1. e-Assessment

RealTime Performance has launched a new 360 e-assessment service. Like most 360 assessments, RealTime 360 collects leadership and skill assessments from an employee's manager, direct reports, peers, and customers and uses that information to suggest individualized career growth and learning plans. This program also replaces inefficient and expensive paper-and-pencil survey methods, eliminates the need for software installation and maintenance, tracks historical trends, and links directly to e-learning resources.

RealTime 360 price varies. To order, contact RealTime Performance at 206.749.9000, realtimeperformance.com.

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### 2. RoboHelp

If you're an e-learning developer, you're familiar with the need for fast and effective online help that assists user navigation. If learners can't navigate the Web course, how can you expect them to learn? *RoboHELP Office 9.0* allows developers to improve the usability and effectiveness of their courses by automating the process of creating proactive help and user assistance. *RoboHELP* lets users create help system deployment on any platform and supports all major online help formats, including WinHelp, WebHelp, and Microsoft HTML Help.

*RoboHELP Office 9.0* costs US\$899. To order, contact eHelp at 800.459.2356, ehelpp.com/robohelp.

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### 3. Management Success

Sixteen years after its first edition release, nearly 1 million copies of the *Successful Manager's Handbook* have been sold. The book still identifies these critical leadership performance dimensions: thought leadership, results leadership, people leadership, and self-leadership. However, to address modern management skills, more than half of the content in the 2000 edition is new. The book also offers on-the-job activities and information about related seminars and additional reading. Translations are available in Japanese, French, and German.

*Successful Manager's Handbook* costs US\$59.95. To order, contact Personnel Decisions International at 800.633.4410, personneldecisions.com.

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### 4. Cha-Cha-Cha

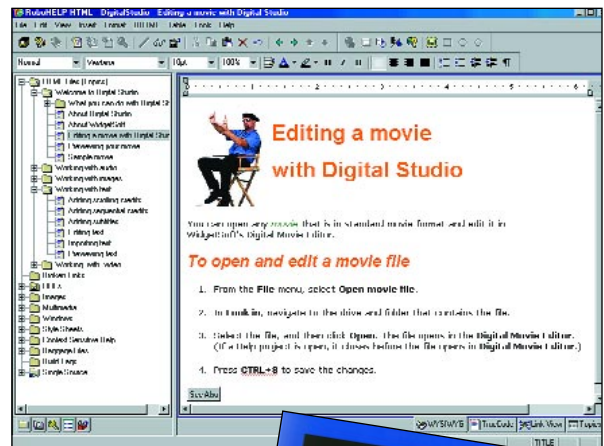
For the knowledge organization, profits are generated through the successful management of intellectual capital. *Tango-electronic* is an online simulation designed to clarify the business logic behind the knowledge organization. Twelve to 24 participants are divided into four-member management teams that must run a company for seven annual cycles, pursuing its business strategy in order to maximize profitability. Each team competes for the same customers and key employees. The simulation takes two days to complete.

*Tango-electronic* price varies. To order, contact Celemi at 46.40.660.2700, celemi.com.

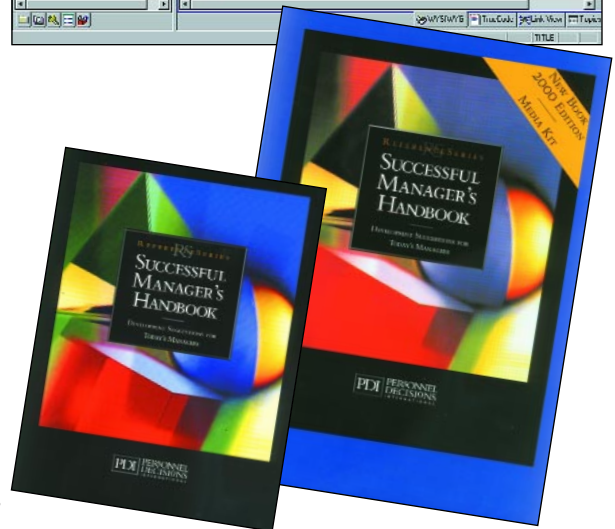
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