**Chapter Leader Position Description and Resources:** Talent Management and Volunteers

**The purpose** of this document is to provide guidance and resources for chapter leadership roles.

**How to use this document:** Customize this document to fit your chapter role.

**Position Description:**

The Director of Talent Management and Volunteers oversees the chapter’s volunteer recruiting efforts, manages the matching of volunteers to volunteer opportunities, and guides the chapter’s succession planning efforts to ensure that all volunteer needs are met.

**Time Commitment:**

**Term:** One year

**Estimated Time Requirements per month:**

* Attending board meetings: 2 hours plus travel time
* Attending monthly chapter meetings: 2 hours plus travel time
* Managing all volunteer related issues: 3-6 hours

**Responsibilities:**

**General**

* Develop annual volunteer goals
* Research other professional organizations for ideas on how they approach managing volunteers
* Maintain list of volunteers who have expressed an interest in volunteering but have not yet been contacted or matched with a volunteer need
* Maintain a list of both unmet and met Board member volunteer needs
* Create an “intake checklist” (i.e. a list of skills & interests, available time, etc.) for volunteers to complete
* Create a spreadsheet/database of volunteer and volunteer needs demographic data (e.g., name, contact details, volunteer interests, volunteer need & requirements, etc.)
* Develop end-to-end process from attracting volunteers through volunteers being matched with volunteer needs
* Establish system for tracking volunteer involvement
* Create or maintain a chapter leader succession plan and ensure the chapter is following the plan

**Board Participation**

* Provide a report on volunteer activities at monthly Board meeting
* Maintain and update records relevant to position for benefit of successor
* Before end of Board term, recommend at least two potential candidates for the position
* Train successor in duties for this position during transition period prior to successor’s term of office
* Participate in Board special task force activities
* Support and promote chapter affiliation requirements (CARE), and the strategic goals and action plans of the chapter
* Represent the chapter professionally and ethically in all business functions/organizational activities
* Attend and participate in all board and chapter meetings
* Participate in other chapter events, committee meetings, and regional conferences as available

**Qualifications:**

* Member of ATD and chapter
* Skilled in written and verbal communication, personal interaction, and problem-solving
* Ability to plan, organize, and execute activities as required by the position
* Ability to complete projects within established timeframes
* Ability to delegate tasks and monitor follow-through
* Strong analytical and networking skills
* Ability to fully participate in chapter programs and board meetings
* Has a willingness to advocate the chapter
* Ability to seek others out as volunteers

**Skills:**

* Effective verbal and written communication and meeting management
* Ability to lead a committee, delegate tasks, and monitor progress
* Ability to plan, organize, and evaluate the activities
* Ability to delegate tasks and monitor follow-through
* Time available to fully participate in chapter programs and board meetings
* Ability to seek others out as volunteers

**Additional ATD Resources:**

[Chapter Relations Manager (CRM)](https://www.td.org/chapters/clc/chapter-services-team)

[National Advisors for Chapters (NAC)](https://www.td.org/chapters/clc/national-advisors-for-chapters)

[Chapter Affiliation Requirements (CARE)](https://www.td.org/chapters/clc/care)

[Sharing Our Success (SOS)](https://www.td.org/chapters/clc/sos)

[Chapter Leader Community (CLC)](https://www.td.org/chapters/clc/sos)

[Leadership Connection Newsletter (LCN)](https://www.td.org/chapters/clc/lcn)

[Toolkits](https://www.td.org/chapters/clc/toolkits)

[Chapter Leader Webcasts](https://www.td.org/chapters/clc/chapter-webcasts)

[Key Dates](https://www.td.org/chapters/clc/key-dates-for-chapter-leaders)