SOFTWARE

Can You See Me Now?

A few years ago, Web-based conferencing was nothing more than text messages posted in centralized forums. But in a short time, the scramble to increase Web-conferencing capabilities has produced several products that set new standards for participant interaction and usability. Now with the addition of live video, these products offer a cost-effective alternative to meeting clients and colleagues in person, while still interacting face-to-face.

The latest crop of Web-conferencing software enables live audio- and videoconferencing, whiteboards,

participant feedback, and document sharing.

A Web-based collaboration suite can be used for product or sales training, online seminars, or even e-learning. Most are scalable, allowing as few as two or as many as 200 (or more) participants, and many require minimal peripheral and software installation.

Here's a look at four applications that are changing the way we see Web-conferencing.

William Powell is an associate editor of T+D, wpowell@astd.org.

Product	Key Features	Minimum System Requirements	Cost
uCentra Conference 5.0 Centra Software 430 Bedford Street Lexington, MA 02420 781.861.7000 www.centra.com	 live video- and audioconferencing PowerPoint content import polling, instant surveys, public and private text chat multiple presenters session recording and playback 	 Windows 95/98/NT/2000 Java-enabled browser 28.8 Kbps network connection 64MB RAM 800x600, 16-bit color display resolution digital video camera 16-bit sound card, speakers/microphone or headset Perpetual-use configuration 	Begins at US\$55,000. Contact Centra for other pricing options.
WebEx Meeting Center WebEx 307 West Tasman Drive San Jose, CA 95134 408.435.7000 www.webex.com	 live video- and audioconferencing application sharing hard-document sharing through fax file transfer polling whiteboard hosted service 	 Windows 95/98/NT/2000 Netscape 4.x or IE 4.x 64/MB RAM 56 Kbps or faster Internet connection digital video camera 16-bit sound card, speakers/microphone or headset 	Subscription-based, starting at US\$100 per user/seat per month for unlimited meetings.
CUseeMe Pro CUseeMe Networks 542 Amherst Street Nashua, NH 03063 603.886.9050 www.cuseeme.com	 live video- and audioconferencing multiple video windows document sharing text chat whiteboard conference monitoring 	 Windows 95/98/NT/2000 32 MB RAM 33.6 Kbps Internet connection digital video camera 16-bit sound card, speakers/microphone or headset 	Contact CUseeMe Networks for pricing information.
Meeting Center 2000 PlaceWare 295 North Bernardo Avenue Mountain View, CA 94043 888.526.6170 www.placeware.com	 streaming audio and video meeting access controls whiteboard polling and Mood Indicator moderated Q&A and private audience chat scalability hosted service 	 Windows 95/98/NT/2000 Pentium 133 MHz processor 28.8 Kbps Internet connection 800x600, 16-bit color display resolution Java- and JavaScriptenabled browser 	Begins at US\$900 per quarter. One-time setup and branding fee US\$3,000.