atd CERTIFICATION INSTITUTE

ATD Certification Institute Study Group Guide

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ATD OVERVIEW

The Association for Talent Development (ATD), formerly the American Society for Training and Development (ASTD), is the world's largest association dedicated to those who develop talent in organizations. ATD has more than 33,000 members from more than 120 different countries. There are also more than 100 ATD chapters throughout the United States. ATD provides numerous resources, such as research, analysis, benchmarking, online information, books, and other publications to its members. The purpose of ATD chapters is to provide local networking and professional development opportunities for training, talent development, and performance improvement professionals across the United States. The leadership structure of these chapters varies widely and allows for numerous involvement options.

THE ATD CERTIFICATION INSTITUTE

The ATD Certification Institute (ATD CI) is an independent not-for-profit organization ATD created to set industry standards for the talent development profession.

The institute's **mission** is to elevate the talent development profession by:

- Setting talent development industry standards
- Providing an independent assessment of those standards through testing
- Supporting career paths through a flexible stackable credentialing framework
- Ensuring recognition for those who have earned the certification
- Recognizing continued professional development through certification maintenance

Its vision is to provide world-class credentials for the talent development community.

The institute is responsible for the development, administration, and governance of ATD's credentialing program, including the APTD and CPTD credentials. In accordance with international accreditation standards for certification programs, ATD CI operates at arm's length from ATD's education and training programs, including certification preparation courses, to ensure separation of the assessment process from training or test prep.

ATD CI CODE OF ETHICS

The ATD CI Code of Ethics (the "Code") serves as a code of professional conduct and describes the behavior expected of a talent development professional.

l will:

 Comply with all copyright laws and the laws and regulations governing my position.

- 2. Maintain integrity in the practice of my profession.
- 3. Conduct myself in an ethical and honest manner.
- 4. Fairly and accurately represent my credentials, qualifications, experience, and ability.

I strive to:

- 1. Provide my employer, clients, and learners with the highest-level quality education, training, and development.
- 2. Keep informed of pertinent knowledge and competence in this field.
- 3. Support my peers and avoid conduct that impedes their practicing their profession.
- 4. Improve the public understanding of talent development.

INTRODUCTION

The purpose of this guide is to provide support and resources for ATD chapters that would like to form a study group to help candidates prepare for the Certified Professional in Talent Development (CPTD) or Associate Professional in Talent Development (APTD) exam.

This guide will provide advice on how to plan and organize a group and includes a sample schedule, list of resources, and tips on facilitation and working with subject matter experts (SMEs). **Appendix A** includes a summary of key information about the APTD and CPTD credentials, but this guide focuses on forming study groups for the CPTD credential.

Why Create a Study Group?

Adults learn best when they build on their experiences, share their expertise, learn from peers, and apply new knowledge to current problems. Adult learners often need to unlearn old habits and practices. Working with a group can provide insights and challenges to old ways of thinking that are less likely to occur when individuals study alone. Study groups can also provide important emotional and psychological support throughout the certification process.

ATD chapters find that hosting a certification study group attracts new members and encourages existing members to pursue professional development through certification. While supporting a study group takes effort, local members who are already certified often enjoy mentoring others through the certification process and earn recertification points through speaking and volunteering for chapters. Study groups help to foster continued engagement of members even after they have achieved certification.

Adult Learning Principles

The most successful study groups use practices that support adult learners. Key principles to keep in mind include to:

- Create a Climate of Respect: Adults learn best in an accepting and supportive environment. Setting ground rules early to promote a climate of mutual respect will help create a safe learning environment.
- **Build on Experience**: Adults have a wealth of knowledge and experience at their disposal. They draw upon that experience to make sense of new learning. Encourage members to use that knowledge and share their expertise with the group.
- Learn Collaboratively: Adults learn by connecting new knowledge to existing constructs. Provide adequate time to allow group members to make those connections and to respectfully challenge one another's thinking.
- **Apply Learning:** Adults cement their learning by applying it to current problems. Encourage study group members to apply what they learn at each session to a situation at work or home.
- **Empower Participants**: Adult learners learn best when they have control over their learning process. Tailoring sessions to the needs of the group, providing an array of resources, and encouraging selfassessment will allow members to shape their learning experience.

Study Group Purpose and Guidelines

The purpose of a study group is to support candidates pursuing the APTD or CPTD credential through interaction with peers and SMEs. Study groups are not courses designed to teach the material or fully prepare members to take an exam. Study groups should be viewed as a <u>supplement</u> to members' individual studies. One of the more important but often overlooked functions of a study group is for members to provide emotional support and encouragement to one another in their pursuit of a shared goal.

STUDY GROUP LEADERSHIP RESPONSIBILITIES

Study groups need a leader to coordinate group activities and provide continuity between meetings. While there are multiple ways to structure and manage study groups (see below), we recommend that one person have overall accountability for the group. Leadership responsibilities typically include:

- Inviting participants and convening the group
- Coordinating logistics of the venue or virtual platform to be used
- Being aware of the study resources available for candidates
- Planning the overall outline to guide the topics covered during each session
- Recruiting and briefing SMEs to present various topics
- Occasionally presenting content to the group
- Facilitating meetings to keep participants engaged and respectful of one another
- Getting answers to questions that go unanswered during study group sessions

STUDY GROUP MEMBER RESPONSIBILITIES

Study group members are responsible for their learning. They should be expected to:

- Do the prework assigned for each session.
- Come prepared with questions and insights on the assigned material.
- Share favorite resources or materials that may be helpful to the group as a whole.
- Be attentive during sessions and remove unrelated distractions to allow for full participation.
- Be ready to share responsibility for presenting or facilitating at select meetings.
- Treat all members with empathy and respect.

Study Group Structure

Most study groups are managed in one of these ways:

1) **Planning Committee**: Larger groups (12 or more) typically have a planning committee to handle leadership responsibilities. The planning committee chair may or may not be involved in leading study group meetings. The planning committee may have different individuals who handle logistics, recruit SMEs, plan the content, and facilitate the meetings.

2) Leader-Led: Small- to medium-sized groups (six toll members) often have one leader who handles many of the leadership responsibilities but delegates tasks to group members. Chapter-sponsored groups may task volunteers to provide support to the group.

3) **Member-Led**: Smaller, more informal groups (fewer than six members) typically share leadership responsibilities among group members. Even in these cases, an informal leader can take the lead to coordinate activities and ensure consistency with other chapter-hosted programs and meetings.

Study Group Meeting Format

Study group meeting agendas usually include content reviews, Q&As, group discussions, sharing of resources, and reviews of the assignments for upcoming meetings. Group size typically influences the format of study group meetings in these ways:

- Fewer Than Six Members: Meetings are often less formal weekly check-ins with members discussing questions about the assigned topics. Members may take turns providing a quick review of assigned topics, discussing the key points gleaned from their reading, and sharing resources they found to be most helpful. Videos and podcasts may be used in lieu of SME presentations.
- Six to 11 Members: The needs of the members typically dictate the content of the meetings. Members often take responsibility for presenting topics in which they are well-versed. As with smaller groups, videos and podcasts are valuable resources. SMEs may be recruited to discuss or present topics in which the group does not have resident expertise.
- 12 to 24 Members: For groups of this size, there is typically a more formal meeting structure. SMEs or a combination of SMEs and group members are recruited to present topics covered at each meeting. A separate facilitator is often designated to keep the meeting on track, handle group discussions, and monitor group dynamics.

Using Subject Matter Experts

The decision to use SMEs to present content at study group meetings is often dictated by the size of the group or ready access to those experts. If using SMEs is an option, consider the pros and cons before proceeding.

On the positive side, using SMEs to present content exposes and connects study group members to various experts. Most study groups do not have expertise on all capabilities within their ranks, so using SMEs helps fill those knowledge gaps. On the negative side, SMEs do not always cover the required content and can lecture rather than engage the group. Members can undervalue their collective knowledge when SMEs present, leading to less participation and sharing. Having study group members present the material is also an excellent way for members to cement their learning by teaching the material. **Appendix D** includes tips on selecting and working with presenters.

GETTING STARTED

Gauging Interest

Running a study group requires time and resources. Before you commit to forming one, ensure there is adequate interest to undertake the effort. Before deciding upon timing or format, survey chapter members. Here are some useful questions to ask:

- Are you planning to pursue the APTD or CPTD certification are you planning to pursue?
- What is your timing for completing the process? Within the next three months? Six months? Nine months? One year?
- Do you have a specific testing window to take the exam in mind?
- Are you interested in participating in a study group?
- Do you prefer a face-to-face group or virtual group?
- Would you be willing to pay to participate in the study group?
- What time of day or day of week would you prefer to meet?
- Would you be willing to present on a topic(s) as part of the group?
- Would you be willing to take a turn facilitating the group?
- What areas of expertise or capabilities would you feel comfortable presenting to the group?
- Do you know any subject matter experts (SMEs) who may be willing to present to the group?
- Which capabilities are your weakest areas?

Timing

Most study groups have sessions that run between 12 and 14 weeks with weekly two-hour meetings. Sessions can be compressed by holding longer meetings or reducing the number of formal presentations. When planning study group timing, be aware of upcoming exam windows. Many chapters plan study groups in the three months leading up to an exam window and encourage members to take the exam shortly after the study group ends. The most recent information on exam windows for the APTD and CPTD, respectively, can be found at td.org/certification/cptd/exam and td.org/certification/aptd/exam.

Live Versus Virtual Format

Video conferencing and virtual learning platforms are a popular format, however face-to-face meetings provide benefits that are hard to duplicate in a virtual environment. There may be situations in which face-to-face meetings are preferable. For example, when study group members work in the same location, face-to-face meetings may enable members a break from daily work to focus on personal development. **Appendix E** includes tips on facilitating virtual study group meetings.

Study Group Evaluation

We recommend that you evaluate your study group sessions using simple online surveys. **Appendix F** includes sample questions that could be used to evaluate individual meetings and the overall study group experience.

Working With ATD

Chapters that decide to support a certification study group should contact their <u>chapter relations manager</u> (CRM) to learn about the resources and support that ATD can provide.

The TDBoK Guide is a comprehensive collection of concepts, definitions, methodologies, and examples covering the 23 capability areas identified in the Talent Development Capability Model, which is the foundation for ATD Certification Institute's (CI) certification programs. The TDBoK Guide can serve as an important resource for exam preparation. All ATD members have free access to the TDBok Guide as part of their membership.

RESOURCES

Once the decision has been made that a study group should be formed, the first step is to gather the resources needed to develop a plan.

Essential Resources for Study Group Leaders

- Certification Handbook(s): Every candidate pursuing a credential should download a copy of the Certification Handbook. Study group leaders should download the handbook(s) from td.org/certification and carefully review them.
- 2. Study Planning Guide: Study planning guides for individuals who are preparing for APTD or CPTD exams can be found on the <u>Main Certification Preparation</u> page. The guides include content outlines, sample study plans, a paper-based assessment tool, sample questions, study tips, and a reference resource list.
- 3. Content Outline: The content outline for both credentials can be found in the respective Certification Handbooks. A <u>comparative of the APTD and CPTD outlines</u> highlights the differences in content.
- 4. ATD's Talent Development Capability Model: ATD's Talent Development Capability Model, the foundation for both credentials, can be found on ATD's website at <u>td.org/capability-</u><u>model</u>. The interactive site includes a self-assessment tool that allows users to rate their

knowledge and skills against the capability model. Study group leaders should ask members to complete the self-assessment before the first meeting to gauge the areas of their strengths and weaknesses. Through the Learning Plan tab, group members should choose the APTD- or CPTD- Ready Learning Path. By then clicking on the "Learning Resources" tab, group members will see a gap assessment that compares their self-assessment against only the statements that are tested on the certification exam. This can be used to help them prioritize or focus their review and preparation.

- 5. Talent Development Body of Knowledge Guide (second edition): The (<u>TDBoK Guide</u>) contains content on the capabilities covered in the ATD Talent Development Capability Model. It is a comprehensive resource for talent development professionals.
- 6. ATD Certification Website: ATD's website contains the latest information about both credentials. You can find details about eligibility, exam formats, and how to prepare and apply here:
 - td.org/Certification/APTD
 - <u>td.org/Certification/CPTD</u>
- 7. <u>Capabilities for Talent Development (Galagan, Hirt, Vital)</u>: This book contains more detail about the Capability Model and describes the research behind the model.
- 8. LinkedIn Group(s): ATD supports LinkedIn groups for APTD and CPTD candidates during their preparation. Information about new resources, upcoming webcasts, and important announcements are posted in these LinkedIn groups.
 - APTD: linkedin.com/groups/8660635
 - CPTD: linkedin.com/groups/8896013
- 9. <u>APTD or CPTD Practice Test</u>: The practice test offers a simulation of the actual online exam platform with the same format and number of questions. It is timed to help users pace themselves. Detailed feedback is provided with the correct answer to each question. Users have up to three attempts for the practice exam.
- 10. <u>Preparation Courses</u>: ATD offers on-demand preparation courses which are designed to review content contained on the exams as well as provide study tips.

CREATING A STUDY GROUP PLAN

Study group leaders should use the exam content outline as a starting point to create a study group plan. The content outlines for both credentials include the knowledge and skill statements that will be covered on the exam.

Ideally, a study group plan should include the topics to be covered at each session; the assigned prework; the date, time, and location of the study group meeting; and the speaker and facilitator who will be supporting each study group session. The prework assigned for each meeting should not be limited to readings from the TDBoK Guide. While it's an important resource, exam questions were not developed using the TDBoK Guide as the key reference, so limiting study to the TDBoK Guide will not adequately prepare members for the exam. Instead, prework should be drawn from the recommended <u>reference resource list</u> found in the <u>Certification Handbooks</u> as well as from trusted sources from study group members.

APTD VERSUS CPTD

The APTD and CPTD cover a similar range of capabilities, but the CPTD exam covers the topics in more depth. For example, in the Career & Leadership Development capability statements shown below, the APTD tests basic knowledge while the CPTD tests higher-level skills that would be required for more senior professionals. Because the specific knowledge and skill statements tested on the exams are quite different, we don't recommend running a joint APTD and CPTD study group at this time.

APTD:	CPTD:
Career & Leadership Development	Career & Leadership Development
 Knowledge of leadership development practices and techniques (for example, formal training programs, job rotation, and coaching and mentoring). Knowledge of career development methods and techniques (for example, job rotations and stretch assignments). 	 Skill in sourcing, designing, building, and evaluating leadership development experiences. Knowledge of how to develop and implement qualification programs.

For a detailed comparison of the APTD and CPTD Content Outlines, visit <u>td.org/certification/which-certification</u>.

A high-level schedule designed around weekly two-hour meetings and across 14 weeks is included below. **Appendix B** contains a detailed sample CPTD study group outline and **Appendix C** includes sample study group meeting agendas.

Study Group Outline

WEEK 1: ORIENTATION

Introduction to the credential(s) and the ATD Talent Development Capability Model, study group structure, and study resources. Study group members should be asked to complete the <u>SELF-ASSESSMENT</u> that is part of the interactive Talent Development Capability Model, to choose either "APTD-Ready" or "CPTD-Ready" as their Learning Path, and bring their results to the first meeting.

WEEK 2: PERSONAL CAPABILITIES (PART 1)

- Communication
- Collaboration and Leadership
- Emotional Intelligence and Decision Making

WEEK 3: PERSONAL CAPABILITIES (PART 2)

- Cultural Awareness and Inclusion
- Project Management
- Compliance and Ethical Behavior

WEEK 4: LEARNING SCIENCES AND TRAINING DELIVERY

- Learning Sciences
- Training Delivery and Facilitation

WEEK 5: INSTRUCTIONAL DESIGN

Instructional Design

WEEK 6: TECHNOLOGY AND KNOWLEDGE MANAGEMENT

Technology Application

Knowledge Management

WEEK 7: LEADERSHIP DEVELOPMENT AND COACHING

- Career and Leadership Development
- Coaching

WEEK 8: EVALUATING IMPACT

- Evaluating Impact
- Business Insight

WEEK 9: CONSULTING AND CHANGE MANAGEMENT

- Consulting and Business Partnering
- Change Management

WEEK 10: ORGANIZATION DEVELOPMENT

Organization Development and Culture

WEEK 11: TALENT STRATEGY & MANAGEMENT

Talent Strategy & Management

WEEK 12: PERFORMANCE IMPROVEMENT

• Performance Improvement

WEEK 13: DATA ANALYTICS AND FUTURE READINESS

- Data and Analytics
- Future Readiness

WEEK 14: WRAP-UP

APPENDIX A: THE APTD AND CPTD CREDENTIALS

The Associate Professional in Talent Development (APTD) and the Certified Professional in Talent Development (CPTD) are grounded in research that produced the <u>Talent Development Capability Model</u>. The APTD is designed for TD professionals with at least three years of experience, and the CPTD is appropriate for those with at least five years of experience in the field.

Eligibility Requirements

APTD and CPTD candidates must fulfill work experience and professional development requirements before being eligible to apply for either program. Professional development must relate to capabilities included in the Professional and Organizational domains of the <u>Talent Development Capability Model</u> to qualify.

Associate Professional in Talent Development (APTD): Applicants need least three years of experience in talent development and 28 hours of professional development completed in the last three years. An ATD Master's program completed within the past three years satisfies the professional development requirement.

Certified Professional in Talent Development (CPTD): Applicants need at least five years of experience in talent development and 60 hours of professional development completed in the last five years. A current APTD credential or an ATD Master's program completed within the past five years satisfies the full professional development requirement.

Details about eligibility can be found at <u>td.org/Certification</u>. **Appendix G** contains additional detail about what type of activities satisfy the professional development requirement.

Exam Formats

The <u>APTD exam</u> is 2-hours in duration with 115 multiple choice questions covering a subset of the knowledge and skill statements included in the ATD's Talent Development Capability Model. More detail on the exam can be found in the <u>APTD Study Planning Guide</u>.

CPTD candidates must pass the 3-hour <u>CPTD exam</u> that covers a subset of the knowledge and skills from the capability model focusing on skills application and decision-making for more experienced professionals. It includes a mix of multiple choice and case management style questions that test the candidates' abilities to apply knowledge on the job. More detail on the exam format can be found in the <u>CPTD Study Planning</u> <u>Guide</u>.

Exam Windows

The APTD and CPTD exams are given every other month, alternating between the two credentials. For example, the APTD will be offered in January and the CPTD in February and every other month thereafter. The most recent testing windows for the exams can be found on the Exam webpages for <u>APTD</u> and <u>CPTD</u>.

Application Process

To be considered an active candidate, applicants must apply and pay their exam fees through the <u>ATD</u> <u>Certification Portal</u>. Once the application has been submitted, candidates will have 18 months in which to complete the exam. The 18-month period starts on the date the candidate applies and pays for the exam. Details can be found on the Apply for <u>APTD</u> or Apply for <u>CPTD</u> webpages.

APPENDIX B: SAMPLE CPTD STUDY GROUP PLAN

This sample CPTD study group plan is designed for groups using a formal study group format. Groups may wish to combine topics based on the availability of speakers or their group's needs.

Prework assignments are meant to be illustrative and not prescriptive. This sample plan provides suggestions of the types of resources that may be used for study purposes but should not be viewed as the definitive list. For convenience, the numbering of the skill statements correlates the sections of the TDBoK Guide, but the <u>TDBoK Guide should not be viewed as the only resource to be used for study</u>.

CPTD Study Group Plan		
Week 1: Orientation: Date/Time/Location	Presenter	Facilitator
Topics: Overview of study group schedule, how the study group will function, an introduction to the ATD Capability Model and the ATD CI credentials, and the study resources available.	Tina Trainor	Joe Smith
Prework: Read <u>CPTD Certification Handbook</u> ; Complete the self-assessment that is part of the interactive Talent Development Capability Model website or in the <u>CPTD</u> <u>Certification Handbook</u> or <u>CPTD Study Guide</u> , or <u>online</u> . Bring list of top five areas of strengths and weaknesses.		
1. Developing Personal Capability (20 Percent)		
Week 2: Personal Capabilities (Part 1): Date/Time/Location		
<u>Communication</u> 1.1.3 Skill in using communication strategies that inform and influence audiences.		
1.1.5 Skill in conceiving, developing, and delivering information in various formats and media.		
1.1.6 Skill in applying verbal, written, and nonverbal communication techniques.		
Emotional Intelligence and Decision Making 1.2.1 Knowledge of theories of emotional intelligence.		
Collaboration and Leadership 1.3.1 Knowledge of theories, methods, and techniques to build and manage professional relationships (for example, group dynamics, teamwork, shared experience, and negotiation).		
1.3.5 Knowledge of conflict management techniques.		
1.3.10 Knowledge of theories of leadership (for example, transformational, inclusive, and situational).		

Prework:		
Review relevant sections of the TDBoK Guide that correlate to the topics to be		
covered <u>.</u>		
Bring to meeting:		
 List of key insights and favorite resources on these topics outside TDBoK Guide 		
List of questions based on your reading and knowledge of the topics		
Week 3: Personal Capabilities (Part 2): Date/Time/Location	Presenter	Facilitator
Cultural Awareness and Inclusion		
1.4.6 Skill in integrating diversity and inclusion principles in talent development		
strategies and initiatives.		
Project Management		
1.5.3 Skill in evaluating and prioritizing implications, risks, feasibility, and		
consequences of potential activities.		
1.5.6 Skill in establishing, monitoring, and communicating progress toward the		
achievement of goals, objectives, and milestones.		
Compliance and Ethical Behavior		
1.6.3 Knowledge of laws, regulations, and ethical issues related to the access and use		
of information (for example, intellectual capital, personally identifiable information,		
and customer data).		
·		
Potential Prework:		
Building Blocks of Workplace Inclusion		
Designing Section 508 Compliant Learning		
Bring to the meeting:		
Questions for the presenter		
List of insights and favorite resources on these topics outside the TDBoK Guide		
2. Building Professional Capability (45 Percent)		
Week 4: Training Delivery and Learning Science: Date/Time/Location	Presenter	Facilitator
Learning Sciences		
2.1.1 Knowledge of the foundational learning theories of behaviorism, cognitivism, and		
constructivism.		
2.1.3 Knowledge of theories and models of adult learning (for example, Knowles'		
Adult Learning Theory, Bloom's Taxonomy, Gagne's Nine Levels of Learning, Mager's Criterion-Referenced Instruction Approach, social and collaborative learning, and		
experiential learning).		
Training Delivery and Facilitation		
2.3.3 Knowledge of facilitation methods and techniques.		
Potential Prework:		
• The Art and Science of Training, "What Is the Science and Art of Training," and		
"How Do You Learn?"		
• <u>Telling Ain't Training</u> , "A Five Step Model for Creating Terrific Training Sessions"		
and "Training Approaches and a Cornucopia of Learning Activities."		
Bring to the meeting:		
• Questions for the presenter		
• List of insights and favorite resources on these topics outside the TDBoK Guide		

Study Group Guide

• Members can be assigned to review one of the texts listed above and report back		
Week 5: Instructional Design: Date/Time/Location	Presenter	Facilitator
Instructional Design 2.2.1 Skill in selecting and aligning delivery options and media for training and learning events to the desired learning or behavioral outcomes.		
2.2.4 Skill in developing learning and behavioral outcome statements.		
2.2.6 Skill in designing blueprints, schematics, and other visual representations of learning and development solutions (for example, wireframes, storyboards, and mock-ups).		
2.2.12 Skill in designing and developing learning assets (for example, role plays, self- assessments, training manuals, job aids, and visual aids that align to a desired learning or behavioral outcome). (2.3.7 in Training Delivery chapter has additional material on this topic)		
Potential Prework:		
 "ISD From the Ground Up, Objectives," "Design Plan," and "Lesson Plan." <u>Design for How People Learn</u> <u>Telling Ain't Training</u> Bring to the meeting: Questions for the presenter List of insights and favorite resources on these topics outside the TDBoK Guide 		
Members can be review one of the texts listed above and report back		
Week 6: Technology and Knowledge Management: Date/Time/Location		
Technology Application		
2.4.4 Skill in identifying, selecting, and implementing learning technologies (for example, using evaluative criteria and identifying appropriate applications in an instructional environment).		
2.4.1 Skill in selecting, integrating, managing, and maintaining learning platforms (for example, learning management systems, knowledge management systems, and performance management systems).		
Knowledge Management		
2.5.7 Skill in curating instructional content, tools, and resources (for example, researching, evaluating, selecting, and assembling publicly available online courseware).		
2.5.3 Skill in designing and implementing knowledge management strategy. Potential Pre-Work:		
 <u>Shock of the New</u>, C. Udall, and G. Woodill. 2019. Alexandria, VA: ATD Press. 		
Bring to the meeting:		
 List of insights and favorite resources on these topics outside the TDBoK Guide 		
Reviews of individual chapters or sections of the books mentioned above		
Week 7: Leadership Development and Coaching: Date/Time/Location	Presenter	Facilitator
Career and Leadership Development		
2.6.8 Skill in sourcing, designing, building, and evaluating leadership development		
experiences.		
	1	1

2.6.6 Knowledge of how to develop and implement qualification programs.	
Coaching	
2.7.2 Skill in helping individuals or teams identify goals, develop realistic action plans,	
seek development opportunities, and monitor progress and accountability.	
2.7.3 Skill in coaching supervisors and managers on methods and approaches for	
supporting employee development.	
Potential Prework:	
 ATD's Handbook for Training and Talent Development, 3rd edition, E. Biech, 	
2022. "Equip Your Managers to Become Masters of Development"	
 <u>Talent Management Handbook</u>, "Building a Leadership Development Strategy." 	
Bring to the meeting:	
 Questions for the presenter List of insights and favorite resources on these tonics outcide the TDRoK Guide 	
 List of insights and favorite resources on these topics outside the TDBoK Guide Bovious for individual charters or costions of the books martianed shows 	
Reviews for individual chapters or sections of the books mentioned above Week 8: Evaluating Impact: Date/Time/Location	
Evaluating Impact	
2.8.1 Knowledge of models and methods to evaluate the impact of learning and talent	
development solutions.	
2.8.4 Skill in creating data collection tools, for example questionnaires, surveys and	
structured interviews.	
2.8.3 Skill in identifying and defining individual and organizational outcome metrics	
based on evaluation strategy and business objectives of a solution.	
Business Insight	
3.1.7 Skill in creating business cases for talent development initiatives using economic,	
financial, and organizational data.	
3.1.6 Skill in managing budgets and resources	
Potential Prework:	
Four Levels of Training Evaluation, J. Kirkpatrick, 2016. "Developing an	
Effective Evaluation Strategy" and "Data Collection Guidelines, Methods, and	
Tools."	
 <u>Preparing & Defending Your Training Budget</u> (TD at Work) 	
Bring to the meeting:	
 Questions for the presenter 	
 List of insights and favorite resources on these topics aside from the TDBoK Guide 	
 Reviews of individual chapters or sections of the books mentioned above 	
- Kertews of individual chapters of sections of the books mentioned above	

3. Impacting Organizational Capability (35 Percent)		
Week 9: Change Management and Consulting Skills: Date/Time/Location	Presenter	Facilitator
Change Management		
3.6.1 Knowledge of change management theories and models (for example, Lewin,		
Kotter, Bridges' Transition Model; Kubler-Ross Change Curve; and Appreciative		
Inquiry).		
Consulting and Business Partnering		
3.2.5 Skill in synthesizing information to formulate recommendations or a course of		

action to gain agreement, support, and buy-in from stakeholders.		
3.2.1 Skill in establishing and managing organizational and business partnerships and relationships.		
3.2.2 Skill in partnering with other organizational units to provide guidance on departmental or organizational talent requirements.		
3.2.8 Skill in identifying, minimizing, and overcoming organizational barriers to implementing talent development solutions and strategies.		
Potential Prework:		
 <u>ATD's Handbook for Training and Talent Development, 3rd edition,</u> "Communicating With Executive Leadership to Gain Buy-In"; "Learning and Development's Role in Achieving Corporate Vision; "Developing a Change- Ready Organization". Alexandria, VA: ATD Press. <u>Organization Development Fundamentals</u>, edited by W. Rothwell. 		
"Organization Development and Change Models."		
Bring to the meeting:		
Questions for the presenter		
• List of insights and favorite resources on these topics outside the TDBoK Guide		
Reviews for individual chapters or sections of the books mentioned above		
Week 10: Organization Development: Date/Time/Location	Presenter	Facilitator
Organization Development and Culture		
3.3.2 Skill in designing and implementing organizational development strategy.		
5.5.2 Skin in designing and implementing organizational development strategy.		
3.3.3 Knowledge of theories and frameworks related to the design, interaction, and operation of social, organizational, and informational systems (for example, Systems Thinking, Open Systems Theory, Chaos and Complexity Theory, Network Theory, and Action Research).		
3.3.4 Skill in identifying formal and informal relationships, hierarchies, and power dynamics in an organization.		
3.3.8 Skill in creating a culture that encourages and creates opportunities for dialogue and feedback between individuals and groups (for example, designing collaborative work practices and spaces, and role-modeling effective feedback techniques).		
3.3.11 Skill in assessing and evaluating employee engagement.		
3.3.12 Skill in designing and implementing employee engagement strategy. Potential Prework:		
• <u>The Fifth Discipline: The Art & Practice of the Learning Organization</u> , P. Senge, 2006. New York: Doubleday.		
• <u>Organization Development Fundamentals,</u> "The Organization Development Process" and "Implementation of Organization Development."		
Bring to the meeting:		
Questions for the presenter		
• List of insights and favorite resources on these topics aside from the TDBoK Guide		
Reviews of individual chapters or sections of the books mentioned above		
Week 11: Talent Strategy and Management: Date/Time/Location	Presenter	Facilitator

Study Group Guide

Talent Strategy and Management 3.4.16 Skill in designing and implementing performance management strategy.		
3.4.3 Skill in developing a talent strategy that aligns to organizational strategy to		
influence organizational outcomes in a positive direction.		
3.4.4 Skill in designing and implementing strategic plans for talent development projects, programs, and functions.		
3.4.5 Skill in identifying anticipated constraints or problems affecting talent development initiatives (for example, resource deficiencies or lack of support).		
3.4.6 Skill in establishing and executing a marketing strategy to promote talent development.		
3.4.7 Skill in designing and implementing communication strategy to drive talent management objectives.		
3.4.8 Skill in communicating how talent development strategies and solutions support the achievement of targeted business and organizational results.		
3.4.9 Skill in communicating the value of lifelong learning and professional development.		
Potential Prework:		
• "Adopting a More Dynamic Approach to Performance Management," Engaging Leaders in Performance Management," and "Stand Out: Next-Generation Performance Management." M. Buckingham, C. Dinsell, M. Peters, and W. A. Schiemann, 2015. <u>Talent Management Handbook</u> .		
• " <u>A Strategic Approach to Talent Development</u> ." P. Gaul, 2019. <i>TD at Work</i> . Alexandria, VA: ATD Press.		
<u>The Fifth Discipline: The Art & Practice of the Learning Organization</u>		
Bring to the meeting:		
Questions for the presenter		
• List of insights and favorite resources on these topics aside from the TDBoK Guide		
 Reviews of individual chapters or sections of the books mentioned above Insights on a shared document that members can access 		
Week 12: Performance Improvement: Date/Time/Location	Presenter	Facilitator
Performance Improvement		
3.5.6 Skill in designing and implementing performance support systems and tools (for example instructional, resources, data, process models, job aids, and expert advice).		
3.5.5 Skill in designing and developing performance improvement solutions to address performance gaps.		
3.5.4 Skill in conducting performance analysis to identify goals, gaps, or opportunities.		
3.5.7 Skill in conducting analysis of systems to improve human performance (for example, determining how organizations learn, closing knowledge or skill gaps, and addressing human factors issues).		

3.5.1 Knowledge of theories, models, principles of human performance improvement.		
Potential Prework:		
 The Fifth Discipline: The Art & Practice of the Learning Organization 		
"Supporting Worker Performance in the Workplace." P. Shank, 2014. From		
ATD's Handbook for Training and Talent Development, 3rd edition		
Bring to the meeting:		
Questions for the presenter		
 List of insights and favorite resources on these topics outside the TDBoK Guide 		
 Reviews of individual chapters or sections of the books mentioned above 		
Week 13: Data Analytics and Future Readiness: Date/Time/Location	Presenter	Facilitator
Data and Analytics		
3.7.6 Skill in selecting and using data visualization techniques (for example, flow		
charts, graphs, plots, word clouds, and heat maps).		
charly graphs, plots, word clobas, and near maps).		
3.7.3 Skill in identifying stakeholders' needs, goals, requirements, questions, and		
objectives to develop a framework and plan for data analysis.		
,		
3.7.4 Skill in analyzing and interpreting results of data analyses to identify patterns,		
trends, and relationships among variables.		
3.7.2 Skill in gathering and organizing data from internal and external sources in		
logical and practical ways to support retrieval and manipulation.		
Future Readiness		
3.8.3 Knowledge of techniques to promote, support, and generate innovation and		
creativity (for example, design thinking, brainstorming, and ideation).		
creativity (for example, design minking, brainstorming, and ideation).		
3.8.1 Knowledge of internal and external factors that influence talent development		
(for example, organizational and business strategies, availability of labor,		
developments in other industries, societal trends, and technological advances).		
Potential Prework:		
• <u>ATD's Handbook for Training and Talent Development, 3rd edition</u> . "Structuring TD to Meet the Dynamic Needs of the Organization", "Agility for		
the Future Workforce, "Emerging Technology and the Future of Learning."		
"Design Thinking Meets ADDIE." TD at Work. K. Glynn, D. Tolsma. 2017.		
Alexandria, VA: ATD Press.		
<u>Shock of the New</u>		
Bring to the meeting.		
Bring to the meeting:Questions for the presenter		
 Reviews of individual chapters or sections of the books mentioned above Insights on a wiki or other shared document that members can access 		
Week 14 Wrap-Up		Facilitator
Prework:		
 Update Capability Model self-assessment at <u>capability.td.org</u>. 		
Identify areas of greatest concern.		
Bring questions that are still outstanding.		

APPENDIX C: SAMPLE STUDY GROUP AGENDAS

Standard Study Group Meeting Agenda: Two-Hour Meeting

Typical agenda for medium to large study group with speaker/presenter

Welcome (5 Minutes)

- Introduction of any new members
- Reminder of ground rules and purpose of the group

Opener (15 Minutes)

Before the content review, pose a question or idea to the group such as:

- Share one thing you have learned related to the topic at hand since the last meeting.
- Share a study technique you have used successfully in the past week.
- How have you used content reviewed at the last meeting at work or in your personal life?
- Share a resource or reference material you have discovered since the last meeting.
- How are you doing with your studying? How are you feeling about the process so far?

Content Review (1 Hour)

• Speaker or study group members presents content review

Q&A: (30 Minutes)

- Questions for the speaker and other study group members
- Possible discussion questions:
 - How does this content relate to your daily work?
 - \circ Is the content presented consistent with how you currently do your work?
 - How can you apply these concepts at home or work in the coming week?

Assignment for Next Meeting (10 Minutes)

- Review prework and any other assignments for the coming week.
- Touch base on how the group is going.
- Identify the "parking lot" questions to be answered by the next meeting.

Standard Meeting Agenda: Three-Hour Meeting

Typical agenda for larger groups or those with compressed schedules (eight weeks)

- Similar agenda to shorter meeting, with additional time allotted for content review (30 minutes)
- Small group work such as tasking subgroups to research challenging questions or case studies

Small Study Group Meeting Agenda: One-Hour Meeting

Typical agenda for a smaller study group with weekly check-ins and no formal speakers

- Brief check-in (5 minutes)
- Study group member assigned to facilitate the meeting reviews key points on the content and shares favored resources (30 minutes maximum)
- Members discuss what they learned from their assigned reading or viewing (10)
- Members raise questions they have about the reading or content review (10)
- Review assigned topic/reading for the following meeting (5)

APPENDIX D: SELECTING AND WORKING WITH PRESENTERS

Most study group meeting agendas include time devoted to content review. SMEs, chapter volunteers, or study group members are typically tasked with presenting content to the group.

Locating Subject Matter Experts

To locate speakers to cover the topics included in the content outline, study groups often use these strategies:

- Ask study group members if they are comfortable presenting on specific topics on the content outline.
- Ask study group members if they know any SMEs who may be willing to present to the group.
- Reach out to chapter members to locate volunteers.
- Current APTD and CPTD credential holders can earn recertification points by presenting or assisting with a study group. Contact <u>recertification@td.org</u> for additional details on point values and qualifying activities. To find certified individuals you may:
 - Email <u>certification@td.org</u> for list of TD professionals in your state with APTD or CPTD certification.
 - Post a request to the <u>LinkedIn</u> group for ATD Certification Institute Credential Holders Networking Group.
- Post a request in a LinkedIn group or other online forum related to the topic.
- Contact professional associations likely to have members with expertise in the specific topic area. For example, the <u>OD Network for Organizational Development</u> experts.
- Reach out to local college professors and instructors.
- Search the ATD website for authors who have contributed an article or blogged about the topic.

Working With Presenters

To ensure the best experience for the speaker and study group, follow these guidelines when working with presenters:

- Designate a facilitator for each meeting, distinct from the presenter, who will keep the meeting on track, encourage participation, and facilitate discussions.
- Ensure that the speaker is clear about the topics to be covered by providing the portion of the content outline that correlates with their presentation.
- Gather questions and issues ahead of time that the group would like the presenter to address.
- Be clear about the amount of time the presenter will have to cover the material.
- Give the speaker a deadline by which to send slides or handouts.
- Review slides prior to the meeting to ensure that the content is consistent with what was requested.
- Stress that it is an experienced group that will likely have in-depth questions.
- Gauge the speaker's comfort level with the technology platform being used if it is a virtual session.
- Ask the speaker what audio-visual equipment or other comfort needs they may have if it is a face-toface session.
- Share the group's ground rules with the speaker.
- Ask that the speaker actively engage the group.

APPENDIX E: TIPS FOR FACILITATING VIRTUAL STUDY GROUP MEETINGS

For study groups that meet virtually, these tips can help the sessions run smoothly.

Recommendations for Facilitators:

- Identify a facilitator for each meeting who distinct from the presenter. The facilitator can act as timekeeper, facilitate question and answer sessions, monitor the chat box, and encourage participation.
- Designate a study group member to monitor for technical problems and deal with background noise.
- Greet each participant by name as they join the meeting.
- Allow time for participants to check in at the beginning of the session, using an inciting statement such as, "Name one thing about the CPTD you learned since our last session."
- Keep a list of participants in front handy and check names off each time someone speaks. Privately message quieter participants to draw them out or consider prompting broader participation by asking to hear from someone who hasn't yet spoken.
- During discussions and Q&A, record information in a shared document to be provided to the group.
- Use a "parking lot" to record questions that go unanswered during the meeting and assign who will follow up on the question for the next session.
- When things go wrong, be mindful of "facilitator self-talk," which tends to appear when something unexpected happens and may or may not be appropriate for the situation.
- If input is requested and silence is the response, that may mean that there is agreement, disagreement, or simply a lack of engagement. Without visual cues, the best way to be sure is to ask the members to vote, conduct a round-robin to request feedback, or take a poll.
- Send an email after the meeting to summarize the session and remind participants of the next scheduled session.

Speakers:

- Ask speakers to login 30 minutes early to ensure that sound and video connections are working properly.
- Do a quick run through of the slides to ensure the speaker is comfortable with the technology platform.
- Remind speakers to engage the group on a regular basis. For a synchronous virtual session, speakers should engage participants at least every three to five minutes.
- Ask speakers to present from a quiet location with reliable internet and a clear phone line.

Participants:

- Emphasize to participants the importance of joining the meeting five to 10 minutes prior to the start time to give everyone time to deal with any unanticipated connection problems before the session begins.
- Establish a messaging and cell phone policy to reduce distractions for study group members.
- Encourage members to use the audio and video feature of the platform.
- Ask study group members to actively participate verbally as well as using any online chat tools. Verbal interaction, asides, laughter, and spontaneous questions establish rapport and foster open dialogue.
- Ask members to identify themselves when they talk. "This is Tina Trainor. I agree that . . ." If they forget, ask them to say their name after they have finished. "That was a great point. Who was just speaking?"

APPENDIX F: STUDY GROUP EVALUATIONS

Evaluations After Each Session

We recommend short evaluations after each study group session covering questions such as:

1. How clearly did the	presenter explain the o	content?	
Not clearly at all			Very clearly
2. How did the conten	t compare to your level	of understanding?	
<u>Too basic</u>	About right		<u>Too advanced</u>
3. Please rate the follo	wing aspects of the sp	eaker's presentatior	1:
	Poor		Excellent
Pace			
Volume	*0110		
Ability to engage the g Understanding of the m	•		
-	e group discussion con	nonent of the meet	ina?
		-	-
Not helpful at all			Extremely helpful
5. What would you ch	ange about the study g	roup format?	
6. Are there unanswer	ed questions you woul	d like addressed at	future meetings?
Evaluation at Close of	<u>Study Group</u>		
When the study group	s over, we recommend o	a longer evaluation t	that includes questions such as:
1. How well did the st	udy group meeting you	or expectations?	
Did not meet expectation	ons		Exceeded expectations
2. What is the likelihoo	od that you would reco	mmend the study g	roup to other candidates?
Not at all likely	Somew	hat likely	Highly likely
3. How helpful was th	e study group to your e	exam preparation?	
Not helpful at all			Extremely helpful
4. What was the most	valuable aspect of the	study group?	
5. How can the study	group be improved for	future groups?	
6. Where are you in th	e certification process?		
 I have not yet a 	pplied for the exam bu	t plan to do so.	
I have applied	but not yet scheduled a	n appointment.	
• I have schedule	d my testing appointme	nt.	
 I have taken the 	exam.		
 I do not plan to 	take the exam.		

Updated June 7, 2024

APPENDIX G: QUALIFYING PROFESSIONAL DEVELOPMENT ACTIVITIES

Courses, workshops, conferences, online programs, and webcasts provided by a reputable organization may all qualify for the professional development eligibility requirement. The two caveats to keep in mind are that the program <u>must</u> cover a topic included in the organizational or professional domains of the ATD's Talent Development Capability Model (see list below) and may not include training on a proprietary program or method (such as Myers-Briggs or DiSC). For more detail on the skills and knowledge included under the capabilities listed below, see <u>td.org/capability-model</u>.

Qualifying Capabilities		
Learning Science	Business Insight	
 Instructional Design 	Consulting & Business Partnering	
 Training Delivery & Facilitation 	Organization Development & Culture	
 Technology Application 	 Talent Strategy & Management 	
 Knowledge Management 	Performance Improvement	
Career & Leadership Development	Change Management	
Coaching	Data & Analytics	
Evaluating Impact	Future Readiness	

1) University Course: A course taught at a university on a topic included in the ATD Talent Development Capability Model's professional or organizational domains. Courses for credit are worth 15 points per semester credit.

Example: **Organizational Learning:** Professional Master's of Education course. Examine organizational theory, structure and bureaucracy, organizations and their environments, human resources, politics, decision-making, leadership and organizational change.

2) Employer-Sponsored Program: A workshop or course sponsored by your employer will count if the topic covers a qualifying capability and taught by someone other than yourself. The number of hours is equal to the hours spent in direct instruction. Breaks, lunch, and networking do not qualify.

Example: Agile Learning for Instructional Designers—sponsored by your employer—two six-hours days of learning equal 12 points.

3) Professional Conference, Courses, and Workshops: A conference or educational program sponsored by a professional organization. The sessions devoted to qualifying capabilities can be counted toward professional development. Please list each day of the conference separately and include the number of hours that you attended sessions that day. Breaks, lunch, expo, and networking time does not qualify. If you are selected for audit, you will be asked to provide a list of the sessions that you attended.

Example: ATD Annual Conference 2023: Sessions related to capabilities listed above would qualify.

4) Local Chapter Workshops: Local chapters of professional organizations that offer educational programs may count if they are on qualifying topics. Regular business meetings, networking events, and sessions on personal development do not count.

Example: **ATD Southeastern Wisconsin**: Leadership Development and the Brain: Recent Developments in Neuroscience and Cognitive Psychology. Two-hour program preceded by one hour of networking would equal two credit hours.

5) Webcasts: Webcasts on qualifying topics do count provided they are given by reputable organizations.

Example: Training Magazine Network: Is Interactivity Enough? Creating Successful eLearning Designs