

Learning Impact Map

ATDps Onboarding Program

<p>What I will learn</p> <p>(Knowledge, Skills, Attitudes)</p>	<p>What I will do on-the-job</p> <p>(Behaviors applied on the job)</p>	<p>Results my team & I will achieve</p> <p>(After applying learning on the job)</p>	<p>Business impact we will achieve through applying this learning</p> <p>(Organizational outcome goals of the program)</p>
<ul style="list-style-type: none"> • The importance of my role and how it fits into the broader strategic vision of the chapter • How to apply and participate in Robert’s Rules for Board meetings • The Chapter Bylaws and my responsibilities to the Chapter as outlined within them • Key terms, acronyms, resources, and processes • Budget basics and responsibilities • ATD National expectations and requirements • Where to go if I need more information 	<ul style="list-style-type: none"> • Use proper communication channels for specific types of conversations • Assign, administer, and follow-up on the appropriate designated onboarding program with my new volunteers • Hold myself and my team accountable to following operational processes • Use chapter technology and tools appropriately and effectively 	<ul style="list-style-type: none"> • New volunteers are equipped and empowered to step into role confidently • Understand the basic functions of other teams in the organization, know how best to interact with them, know when to collaborate across teams • Help new volunteers feel more deeply embedded in the organization and understand how their role fits within the broader organization and goals • Decrease time to contribution for new volunteers 	<ul style="list-style-type: none"> • Increased confidence in our onboarding to encourage more consistent recruitment new volunteers • Improved volunteer experience • Decrease required time for established volunteers to answer process- and system-related questions • Decrease time spent by paid administrator explaining how things work, double working, and cleaning up well-intentioned mistakes • Decreased time spent “reinventing the wheel”