



Organization Development

Product / Program Lead



Samantha Stone Reshes, APTD[®]

Program Director

Learning and Organizational Development

Role Level

Product/Program Lead

Key Skills

- Communication
- Project Management
- Problem Solving/Adaptability
- Technological Proficiency

TD Team Size

15 members

Company Size

88,000

TD Tenure

31 years

Biggest Challenges

- Budget
- Measuring ROI

What is the BEST part of your job?

The best part of my job is being able to meet and interact with so many people across our large organization. Being in healthcare in a non-patient facing role, it is easy to forget the extent of our impact as learning professionals, so it is always a humbling reminder that we are making a difference in so many lives.

How did you get into talent development?

I came from a family of teachers, but I always knew that wasn't the career path for me. After working a myriad of retail jobs, I ended up at a community college writing center during graduate school and immediately fell in love with curriculum development and workshop facilitation. After I finished my degree, I actively pursued a role in learning and development and started my career at Northwell Health. Since I joined in 2017, I have had countless opportunities to expand my skillset and get involved in wellness, DEI, and leadership development. I learn something new every day and truly think that is one of the best parts of this industry.

Advice for people interested in the kind of role you have?

The best advice is to never stop learning and growing your network. There is never a shortage of things to learn or people to meet and learn from!

What does your typical week look like?

I jokingly say that there is no such thing as a "typical" day in learning and development. Your days involve preparing materials and coordinating the schedule for upcoming classes, facilitating classes and evaluating and measuring their impact. In addition, you may also be troubleshooting LMS inquiries, partnering with stakeholders and leaders, and even implementing marketing techniques to boost awareness.