



Learning Strategy Product/Program Lead



Stacy Hargrove, CPTD®

Education Coordinator

Public Administration (Government)

Role Level

Product/Program Lead

Key Skills

- Strategic Thinking
- Project Management
- Communication

TD Team Size

1 member

Company Size

13,000 overall. 85 in the division I work for.

TD Tenure

12 years

Biggest Challenges

Keeping up with the pace of change

What is the BEST part of your job?

Working for state government—great benefits. Latitude to run the education program for a division.

How did you get into talent development?

As an accidental trainer—years ago I got into the field when a training supervisor was needed in the previous company I worked for. I was promoted from a management role into the training supervisor role.

Advice for people interested in the kind of role you have?

Be open to learning new things. Be agile. Those two things have led to my success.

Tell us what your day or week typically looks like.

I'm currently working to strategically build the education program for a division of the government agency I work for. I recently worked to create a training SharePoint site for the division including drafting SOPs, process maps, job aids, and a knowledge management library for all of our content, rosters, and other key items. Part of my role in doing this is for succession planning purposes. I want to have a record of all things training and development so that when employees move on we are not left without needed resources, content, SOP, job aids, etc. The site houses all things training and development for our SMEs to access. I work with SMEs from an ISD standpoint to guide them in creating training content. I'm also working to find ways to automate processes in the division by using PowerBI, and Power Automate. All of this encompasses a typical week for me.